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| NZ Govt Logo | Data Architecture Service Framework: Consultancy and Professional Services: Data and Information Services: Data Architecture | Company logo |

**Service Definition**

Data architecture involves designing and building data models to fulfil the strategic data needs of the business. There is a degree of overlap between data architecture and data modelling, so in order to avoid doubt, we see data architecture as strategic and data modelling as more operational.

**Service Contact Details**

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| Contact Name: |  |
| Contact Number: |  |
| Contact Email: |  |

**Service Competencies**

Data architecture key competencies (tick all that apply):

Developing and setting data, metadata and interoperability standards for an organisation

Communicating the business benefit of data standards, championing and governing those standards across the organisation

Understanding a variety of metadata management tools

Designing and maintaining the appropriate metadata repositories to enable the organisation to understand their data assets

Producing data models and understanding where to use different types of data models

Working with business and technology stakeholders to translate business problems into data designs

Understanding data governance and how it works in relation to other organisational governance structures.

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| Other Competencies | Please outline any other relevant competencies. |
| Provide Examples | Limit 1000 characters.  Please provide examples which demonstrate how you have used the competencies described above in providing data architecture services to your customers. |
| Case Studies (optional) | Please provide case studies (in PDF format or URL link) as supporting evidence. |

**Service Delivery Capabilities**

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| Resource Availability | Please set out your organisation’s approach for selecting, maintaining and managing the availability of its resources so that requests from agencies can be met in a timely manner. |
| Capability Development | Please set out your organisation’s approach for developing and maintaining the capability of its resources, including the nature and level of investment in individual resources for keeping up-to-date with trends and techniques of their respective discipline and knowledge of the Public Sector environment. |
| Knowledge Management | Please set out your organisation’s approach for managing the retention and transfer of knowledge created by its resources, including: knowledge management practices that ensure transfer of knowledge within the organisation’s resources and agency staff, how resources will identify opportunities to improve agency systems and processes, and how resources will add value over and above the contracted service. |
| Security | Please confirm you have a personnel vetting process which includes the New Zealand Ministry of Justice criminal record checks or equivalent, covering all staff and that this covers any sub-contractors or 3rd parties who will deliver the proposed Service(s). |

**Pricing Model**

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| Standard Rate Card | Please provide your standard rate card or pricing model |
| Pricing Model | Please note that this pricing is indicative and final pricing will be negotiated when you conclude the SOW.  Agencies will look at pricing to decide initial shortlist, so please provide meaningful info, such as   * Rate card * Blended rates * Volume discounts * Outcome based pricing options |